



Sultanate of Oman  
Ministry of National Economy

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Sultanate of Oman  
Information Technology Authority

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**Questionnaire - Core Indicators on Access and use of ICT in Businesses**

Q No:-

Name of Establishment.....

Telephone No:..... Fax No:..... E-Mail: .....

Commercial registration: ..... Municipality No: .....

Website address www.....(If there is any)

Economic Activity: .....

Address: Governorate/Region: ..... Wilayat:.....

\*Company Statues  Closed  Un non address  Not Applicable  Others (For Official use Only)

1. What is the type of your Establishment?  Single  Branch  Holding company  
 General office with branches  Others

2. Number of employed persons in your Establishment:  Males.  Females

3. Did your business use computer(s) during 2008?  
 Yes.  No (If No.....Stop)

4. Number of computers in your Establishment:

5. Number of Omani IT professionals:  Males.  Females

6. Number of Expatriate IT professionals  Males.  Females

7. Number of persons employed in your business routinely using computers at work during 2008?  
 Males.  Females

8. Did your business have an internet as of 2008?  
 Yes.  No

9. Number of persons employed in your business routinely used the internet at work during 2008?  
 Males.  Females

10. Does your business have an intranet during 2008 ?  Yes.  No

11. Did your business have a web presence as of 2008?  Yes.  No

12. Did your business receive orders for goods or services (that is, sales made) via the internet during 2008?  
 Yes.  No

**13. Did your business place orders for goods or services (that is, purchases made) via the internet during 2008?**  Yes.  No

**14. What type of internet connection did your business have? (please tick all the relevant boxes )**

- Analogue Modem (Dial Up via standard phone line).
- DSL(ADSL,SDSL, VDSL...etc).
- ISDN
- Cable Modem
- Other Broadband access (Digital leased line, Analog leased line, internet leased line, VSAT Data & VSAT internet, .....etc Please specify .....)
- Other narrowband access (Wireless local Loop (WLL)).
- Wireless mobile connection (3G,EDGE,Others).

**15. Did your business have a Local Area network (LAN) as of 2008?**

Yes.  No

**16. Did your business have an extranet as of 2008 ?**

Yes.  No

**17. For the following which purpose did your business use internet during 2008 ? (please tick all the relevant boxes )**

- Getting information about goods or services.
- Getting information from government organization / public authorities.
- Sending and receiving e-mails.
- Performing internet banking or accessing other financial services.
- Interacting with government organization / public authorities. .
- providing customer services.
- Delivering products on-line
- Other information searches or research activities

Filled by..... Telephone No:..... Date : .....

**\*\*Data should be submitted not later than 5days**